

About Vida Veterinary Care

Vida is a full service veterinary hospital in Colorado with two locations. Our top priorities are providing an exceptional customer experience and top-notch patient care. The hospitals are open extended hours to be able to provide general wellness care, perform surgeries, hospitalize ill patients, see emergencies, and offer exotic pet care. We work closely with a variety of specialists so the client can stay with the people they already know and trust. Our team is dedicated to ensuring that we always provide the very best and continually pursue ongoing education and stay up-to-date on the latest veterinary practices to prepare us to meet the pets every need. The variety of talent and highly skilled people on our team allow us to continue to grow and expand the services we offer. Automated and paperless technology help make healthcare delivery and service efficient.

About the Job

As a Veterinary Assistant, you are often the primary contact the client has with Vida during the course of an office visit and often develop a direct relationship with our them. The experience our clients and their pets have with you can make a lasting impression. Our customers will put their trust in you. Try to reward that trust by being honest, warm, and friendly, and by putting them at ease. In doing so, you will help people develop lasting relationships with our brand. And don't forget to have fun along the way. Specific responsibilities of the job include:

- Act as the voice of Vida by helping to educate clients about preventative care for their pets
- Work closely with the veterinarians during the course of an office visit to be sure the experience for the client is one they will talk about for years to come telling people what a great place Vida is
- Work with the veterinarians to be sure the pet has a fear free and efficient visit, we work hard to be a place the pets want to come back to
- Maintain expert-level knowledge of the services and products we offer

Qualifications

- Superior written and oral communication skills
- Strong people skills - empathy, personality, humor, warmth, kindness, listening skills
- A 'no task is too small' attitude and the endurance to consistently deliver amazing customer experiences
- Team player who works well with a wide range of personalities
- Bonus points for experience in the field of veterinary medicine, sales or customer care

And of course...

- Passionate about what you do and moved by the idea that you can help people by providing great care to them and their pets
- Excited to work with a fun-loving, spirited group of bright people
- Flexible working hours, as your schedule will be based on business needs (and could potentially include weekends, evenings, or holidays)

To Apply

Please e-mail your resume to our Practice Administrator Jacky at jackyc@vidavetcare.com. Thank you for your interest in VVC! We will be in touch with you soon.